



Neath Port Talbot County Borough Council's Plan for Children and Young People Services 2019-2022 Consultation



CONTENTS

Section	Subject	Page No.
1	Background	3
2	What are the aims of this consultation?	3
3	When will the consultation take place?	4
4	Summary of Proposal	4
5	Questions & Answers	5
6	How will the Council collect views and opinions?	6
7	Feedback Form	7

1- Background

Neath Port Talbot County Borough Council's vision is to create a NPT where everyone has an equal opportunity to be healthier, happier, safer and prosperous. Our draft Plan for Children and Young People Services sets how we will support children, young people and their families in Neath Port Talbot.

Our goal is to ensure that children and young people in Neath Port Talbot are safe, and living in families where they can achieve their potential and have their health, well-being and life chances improved within thriving communities. We want to get it right for our citizens – from childhood to adulthood.

2 - What are the aims of this consultation?

The aims of the consultation are to:-

- Make sure that all interested parties are aware of what we are proposing for Children and Young People social services in NPT
- Provide clear information so that people understand why the changes are necessary
- Make sure that people have all the information they need to come to an informed opinion
- Encourage people to give their views on the proposal (outlined in section 4).
- Make sure people know how to submit their views
- Collect feedback and consider this before a final decision is made

3- When will the consultation take place?

The Council will be collecting feedback for 90 days from 5th August 2018 to 3rd November 2018 (see section 6 for how to give your views).

As well as this document, Council officers will be holding sessions and attending various forums to explain the Plan

After the consultation ends, all of the feedback will be analysed and a report will be presented to Cabinet. This report will set out the proposal and recommendations, taking into account the feedback from the consultation.

4 - What is the Proposal Summary

Children's needs are best met by their own families if this can be safely supported. Helping families stay together is a key focus of Children's Services. Early intervention and prevention services can reduce the number of children and young people reaching the threshold for care and needing to become Looked After Children (LAC), or support them to return safely to their families in a timely manner.

We must manage risk effectively with families that are approaching the threshold for care, and work to ensure we only provide care to those children who need to be looked after outside of their family, and are supported to remain in the family home when it is safe to do so. To do this we will provide a range of effective interventions which support families to make changes whilst always ensuring that children and young people are kept safe.

What do we want to achieve?

We will therefore focus on:

- Ensuring children, young people and families are central to decisions about them, and their voice and experiences are heard and responded to
- Building safe and resilient communities and enabling people, including children, young people and their families, to be part of their communities
- Valuing children and getting it right from early childhood to adulthood so they get the best support
- Planning and delivering the best services based on the voice of children, young people and their families and evidence of what works
- Supporting children, young people, families and their communities to be safe, independent and responsible for their own well-being
- Creating seamless support and services to promote positive transition for young people as they enter adulthood

5 - Questions & Answers

During the consultation there will be a number of ways in which you can submit questions about this proposal (see Section 6), however, here are the answers to some questions you may have:

How has the Council reached the conclusion that this proposal is the best option for service users?

A: After carefully assessing the options, the Council believes that this is the one which would cause the least disruption to Service users, provide the same high quality of service and be affordable for the Council.

6 - How will the Council collect views and opinions?

There are a number of ways that the Council will be collecting views and opinions on this proposal:

There will be an information display giving details of the proposal, together with a suggestion box where questions, letters and completed feedback forms can be deposited.

- Online - for details of the Plan and Consultation feedback form visit www.npt.gov.uk/haveyoursay
- In writing— You can write to us or complete the Feedback Form at the end of this booklet.
- Paper copies—printed copies of the above and feedback boxes can be found at:
 - Neath Civic Centre
 - Port Talbot Civic Centre
 - The Quays
 - CVS Alfred Street
- Meetings - interested parties will be invited to discuss the proposals

For further information email: ccu@npt.gov.uk : Telephone 01639 686522 (this line is available during office hours—09;00am to 4pm Mon to Thurs and 09;00am to 4.00pm on Fri);

Letters and forms can be put into the suggestion box or can be posted to:

Neath Port Talbot County Borough Council

Commissioning Strategy Consultation

Cimla Health & Social Care Centre

Community Care Services

Cimla

Neath

SA11 3SU

or

email ccu@npt.gov.uk

You can find the proposals and an online version of this questionnaire
on our website at www.npt.gov.uk/haveyoursay

Why are you interested in the Council's Consultation? (please P all that apply)

Which Consultation are you responding to

<input type="checkbox"/>	Adults	<input type="checkbox"/>	Children	<input type="checkbox"/>	Both	<input type="checkbox"/>	<input type="checkbox"/>
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<input type="checkbox"/>	I am a resident of Neath Port Talbot	<input type="checkbox"/>	I am a volunteer in Neath Port Talbot
<input type="checkbox"/>		<input type="checkbox"/>	
<input type="checkbox"/>	I work for NPT Council	<input type="checkbox"/>	I am a carer
<input type="checkbox"/>		<input type="checkbox"/>	
<input type="checkbox"/>	I work in Neath Port Talbot	<input type="checkbox"/>	I use services provided by NPT Council
<input type="checkbox"/>		<input type="checkbox"/>	
<input type="checkbox"/>	I run a business in Neath Port Talbot	<input type="checkbox"/>	I work for a third sector or voluntary organisation in NPT
<input type="checkbox"/>		<input type="checkbox"/>	
<input type="checkbox"/>	Other (<i>please specify</i>):		

Having read the information we have published about our proposal, do you feel more informed about these? (please P one answer)

<input type="checkbox"/>	Yes	<input type="checkbox"/>	No	<input type="checkbox"/>	Partly	<input type="checkbox"/>	Don't know
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Please indicate how you feel about the proposal in general (please P one answer)

<input type="checkbox"/>	Agree with
<input type="checkbox"/>	
Please indicate the main reasons why you agree	

	Neither agree nor disagree
<i>Please specify why you neither agree or disagree</i>	

	Disagree with
<i>Please specify why you disagree</i>	

About You: The Council operates equality policies that aim to ensure that everyone is treated fairly and equally. To make sure that people are not discriminated against when accessing our services we carry out monitoring and therefore would be grateful if you could answer the following questions. The information you provide is strictly confidential.

What is your postcode? _____

Age: (please P one answer)

	Under 16		30-39		60-74		86+
	17-24		40-49		75-85		Prefer not to say
	25-29		50-59				

Welsh Language – are you: (please P one answer)

	Fluent speaker & writer		Fluent speaker		Learner
	Fairly fluent speaker & writer		Fairly fluent speaker		Little or no knowledge

The Equality Act 2010 defines a person as disabled if they have a physical or mental impairment, which has a substantial and long term (i.e. has lasted or is expected to last at least 12 months) adverse effect on the person's ability to carry out normal day-to-day activities.

Do you consider yourself to have a disability? (please **P** one answer)

<input type="checkbox"/>	Yes	<input type="checkbox"/>	No	<input type="checkbox"/>	Prefer not to say
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Ethnic origin: (please **P** one answer)

<input type="checkbox"/>	White British	<input type="checkbox"/>	Mixed: White & Asian	<input type="checkbox"/>	Black: African
<input type="checkbox"/>		<input type="checkbox"/>		<input type="checkbox"/>	
<input type="checkbox"/>	White Irish	<input type="checkbox"/>	Indian	<input type="checkbox"/>	Black: Caribbean
<input type="checkbox"/>		<input type="checkbox"/>		<input type="checkbox"/>	
<input type="checkbox"/>	Mixed: White & Black Caribbean	<input type="checkbox"/>	Bangladeshi	<input type="checkbox"/>	Chinese
<input type="checkbox"/>		<input type="checkbox"/>		<input type="checkbox"/>	
<input type="checkbox"/>	Mixed: White & Black African	<input type="checkbox"/>	Pakistani	<input type="checkbox"/>	Prefer not to say
<input type="checkbox"/>		<input type="checkbox"/>		<input type="checkbox"/>	
<input type="checkbox"/>	Other	<input type="checkbox"/>		<input type="checkbox"/>	

Other Ethnic Group (<i>please specify</i>):

Gender (please **P** one answer)

<input type="checkbox"/>	Male	<input type="checkbox"/>	Female	<input type="checkbox"/>	Transgender	<input type="checkbox"/>	Prefer not to say
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Religion/Belief: (please **P** one answer)

<input type="checkbox"/>	Christian	<input type="checkbox"/>	Buddhist	<input type="checkbox"/>	Hindu	<input type="checkbox"/>	Jewish	<input type="checkbox"/>	Muslim
<input type="checkbox"/>		<input type="checkbox"/>		<input type="checkbox"/>		<input type="checkbox"/>		<input type="checkbox"/>	
<input type="checkbox"/>	Sikh	<input type="checkbox"/>	No religion	<input type="checkbox"/>	Any other religion	<input type="checkbox"/>	Prefer not to say		

Sexual Orientation (please **P** one answer)

<input type="checkbox"/>	Heterosexual	<input type="checkbox"/>	Lesbian	<input type="checkbox"/>	Gay	<input type="checkbox"/>	Bisexual	<input type="checkbox"/>	Prefer not to say
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Nationality (please **P** one answer)

<input type="checkbox"/>	Welsh	<input type="checkbox"/>	Scottish	<input type="checkbox"/>	English	<input type="checkbox"/>	British		
<input type="checkbox"/>		<input type="checkbox"/>		<input type="checkbox"/>		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
<input type="checkbox"/>	Irish	<input type="checkbox"/>	Other	<input type="checkbox"/>	Prefer not to say		<input type="checkbox"/>	<input type="checkbox"/>	

About this consultation

How did you hear about this consultation? (please **P** all that apply):

<input type="checkbox"/>	Radio	<input type="checkbox"/>	Youtube	<input type="checkbox"/>	NPT Council website (www.npt.gov.uk)
<input type="checkbox"/>		<input type="checkbox"/>		<input type="checkbox"/>	
<input type="checkbox"/>	Article in local newspaper	<input type="checkbox"/>	Poster	<input type="checkbox"/>	Direct email
<input type="checkbox"/>		<input type="checkbox"/>		<input type="checkbox"/>	
<input type="checkbox"/>	Facebook (NeathPortTalbotCBC)	<input type="checkbox"/>	Information stand	<input type="checkbox"/>	Local town, community or county borough councillor
<input type="checkbox"/>		<input type="checkbox"/>		<input type="checkbox"/>	
<input type="checkbox"/>	Twitter (@NPTCouncil)	<input type="checkbox"/>	Word of mouth	<input type="checkbox"/>	Other

Other (please specify):

We are interested to know what you thought of this consultation. Please let us know:

Was it easy to understand?	<input type="checkbox"/>	Yes	<input type="checkbox"/>	No
	<input type="checkbox"/>		<input type="checkbox"/>	
Was the content informative	<input type="checkbox"/>	Yes	<input type="checkbox"/>	No

Any further comments about this consultation?

THANK YOU FOR YOUR TIME

Please place your questionnaire in the feedback box provided or post to:

**Neath Port Talbot County Borough Council's Plan for Children and Young People Services
Consultation**

Community Care Services

**Cimla
Neath
SA11 3SU**